

Claim Detail Message Suite Standard – Part 4: Notification of Record Discrepancies

This section of the DDEX Knowledge Base contains Version 1.0 of Part 4 (Notification of Record Discrepancies) of the Claim Detail Message Suite Standard

1 Introduction

This standard was developed by the member organisations of the Digital Data Exchange, LLC (DDEX) and provides a format for a response to a sales/usage report received by an owner/administrator of Musical Works (usually the "Licensor") which sets out the claim ("right share") each owner/administrator is making in respect of the Musical Works identified in the sales/usage report and all the calculation details behind the individual and aggregate royalty claim being made by each owner/administrator in such detail that the original sender (usually the "Licensee") of the sales/usage report can be confident in accepting the associated invoice for payment.

This standard defines the Profile to communicate discrepancies that a Licensee has detected, or believes to have detected a Record Discrepancy (as described in [Clause 2.1](#)) in a Claim Detail Message (or similar) it has received from a Licensor.

Any organisation wishing to implement this (or any other DDEX standard) is required to apply for an Implementation Licence. The terms of the licence and an application form can be found on <https://ddex.net/implementation/implementation-licence-and-ddex-party-identifiers>.

Essential Reading

Download/Print standard (PDF)

This standard is Part 4 of a multi-part standard. The other parts (incl. samples) are available [here](#).

Samples for the CDM Standard can be found [here](#).

CDM is a "Candidate Standard", which is a formal standard approved by DDEX for which DDEX has not had any information about **live** implementations. Once DDEX has received such input, it is expected that CDM will be promoted to "DDEX Standard".

2 Scope

2.1 Introduction

The message defined in this Part provides a mechanism for Licensees who have received Claim Detail Messages (or an equivalent message) to respond with a Claim Detail Record Discrepancy Notification should they determine that the Claim Detail Messages contain "discrepancies", i.e. issues that the recipient of the Claim Detail Messages has determined may impact the calculation of the royalties. While the resolution of such discrepancies is out of scope, Licensees are expected to use the Claim Detail Record Discrepancy Notification to signal such discrepancies to Licensors and subsequently work with those organisations to resolve them. A Licensee that has received a Claim Detail Message (or equivalent message), including a message containing corrections, can respond to it with a Claim Detail Record Discrepancy Notification, if it detects:

- Structural errors in the message such as missing mandatory Record Types or Cells;
- Use of allowed values not supported by the Claim Detail Message Suite Standard;
- Missing Record Types or Cells that are technically optional or conditional but that are agreed to be present by the Licensor and Licensee in their bilateral agreement(s);
- Data in Cells that lead to discrepancies in royalty calculations between the information provided in the Claim Detail Message received by the Licensee and its own calculations; and/or
- Any other discrepancies of this nature that are agreed between Licensor and Licensee.

Claim Detail Record Discrepancy Notifications may also be sent by triggers independent of the receipt of a Claim Detail Message (or equivalent message).

2.2 Organisation of the Standard

This Part of the Claim Detail Message Suite Standard comprises five clauses. Clauses 1–4 provide an introduction, scope and a list of core terms and abbreviations. [Clause 5](#) then defines the Profile for communicating Discrepancies.

3 Normative References

3 Normative References

The following normative documents contain provisions, which through reference in this text constitute provisions of this standard. For dated references, subsequent amendments to, or revisions of, any of these publications do not apply. For undated references, the latest

version applies.

- DDEX. Claim Detail Message Suite Standard - Part 1: Architecture.
- DDEX. Claim Detail Message Suite Standard - Part 2: Record Type Definitions.
- DDEX. Digital Sales Reporting Message Suite Standard - Part 2: Allowed Value Sets.

4 Terms and Abbreviations

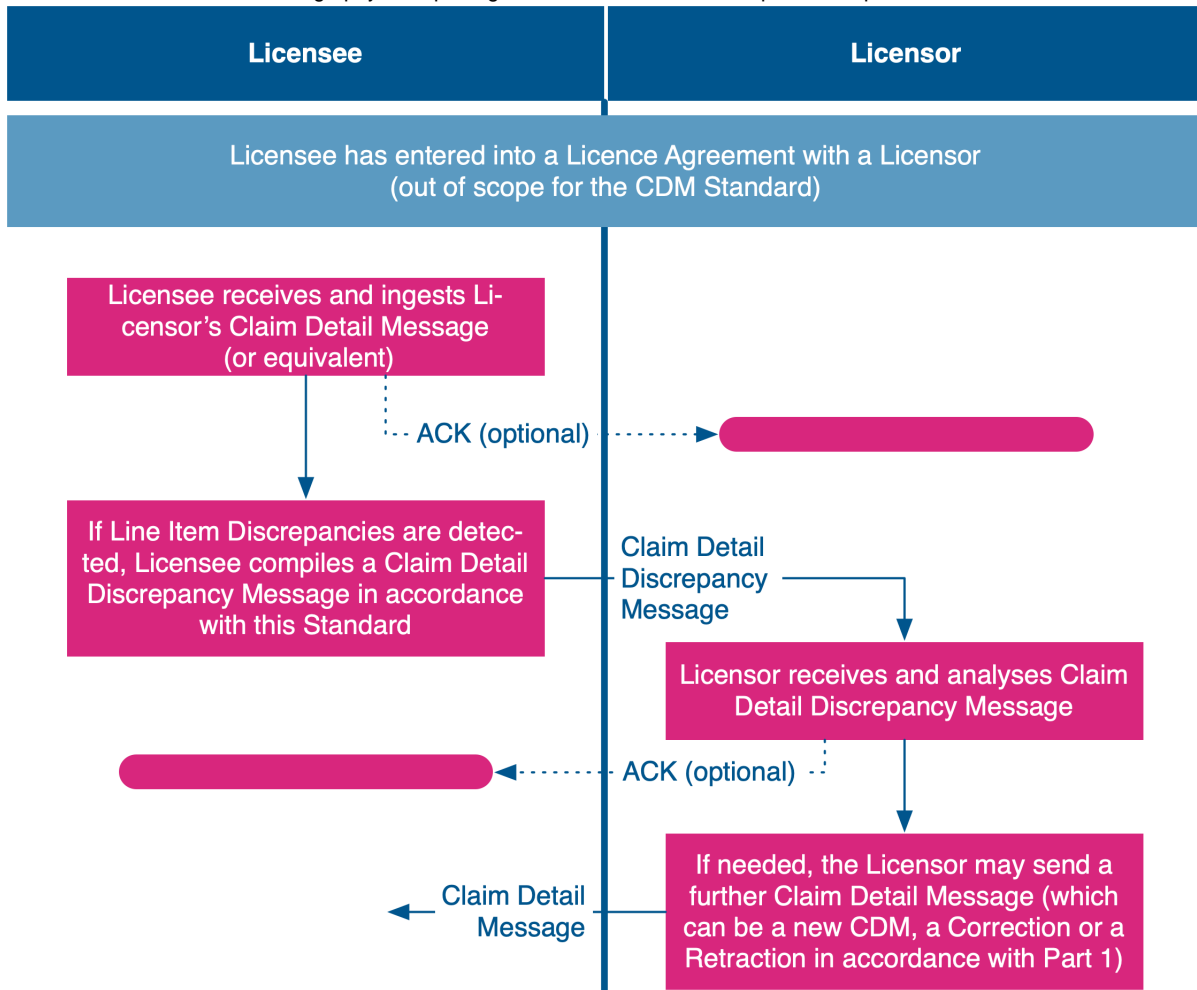
4 Terms and Abbreviations

The terms and abbreviations used in Part 1 of the Claim Detail Message Suite Standard also apply to this Standard.

5 Profile for the Notification of Line Item Discrepancies

5 Profile for the Notification of Claim Detail Record Discrepancies

This standard defines the choreography for reporting Claim Detail Record Discrepancies depicted below.



Unless specifically agreed otherwise between the Licensee and the Licensor, a Licensee may only send one Claim Detail Record Discrepancy Notification for each Claim Detail Message (or equivalent) received; for the purpose of this, Corrections are considered new Claim Detail Messages.

Items in Claim Detail Message(s) received that are not subject to any discrepancy may be progressed in accordance with relevant licence agreements.

A Claim Detail Record Discrepancy Notification created in accordance with this Profile comprises:

1. One Header Record `CDMH`;
2. 1-n Summary Record `CDS1`;
3. One or more Discrepancy Records `CDD1`;
4. One Footer Record `SRFO`.

Details about these Record Types are provided in Part 2 of this Standard.

To indicate that a Claim Detail Discrepancy Notification is created in accordance with Profile, the `Profile` Cell in the Header Record shall be set to `RecordDiscrepancy` and the `ProfileVersion` Cell to 1.0.

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